

EXOTIC AQUACULTURE TERMS AND CONDITIONS

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Email: info@exotic-aqua.com Website: www.exotic-aqua.com

1. Price

Prices are EXW quoted in USD. Prices are subject to change depending on the availability of livestock without prior notice.

2. Minimum Order Quantity (MOQ)

MOQ for each jellyfish order is one box (40 x 40 x 45cm, approx. 28kg) per shipment.

2. Freight Charge

Freight from HK international airport to the destination airport will be charged. The charge varies depending on the quantity and destination.

3. Packing Cost

USD 12.5 per box will be charged. The packing includes polystyrene boxes, insulation, plastic bags and ice/heat packs (if needed).

4. Airport handling and Document Charges

USD 240.0 will be charged for each shipment. This charge is non-refundable after 24 hours prior to the ETD of the booked shipment.

5. Import handling at the destination airport

The consignee is responsible for all import handling such as collection and customs clearance at the destination airport. The consignee is required to notify us of related documents required for customs clearance in advance. We are not responsible for any loss or delay of shipment due to the failure regarding the import handling. We can only ship to an airport, where an airline can handle the livestock shipment.

6. Payment

A full payment in advance is required, based on the amount including the shipping cost stated on Proforma Invoice. Shipment will be delivered only if the full payment in advance is received. Alternatively, 60% payment in advance and 40% on delivery is accepted on orders of over 4,000 USD. In this case, the shipping cost will be adjusted on the 2nd payment.

7. Risk of Loss

DOA claims will be accepted, and we will refund the amount paid for livestock from the original invoice, or we will ship free replacement jellyfish but on the consignee's freight. DOA must be claimed within 24 hours after the arrival. Otherwise, it will be rejected. We are not responsible for any DOA due to flight delay, weather conditions or airline mishandling. DOA claims must be accompanied by proper and valid photos.

8. Concern for the Local Environment

Certain species of jellyfish are concerned as invasive species. Please treat jellyfish and the tank seawater in a way that will not threaten your local environment.



EXOTIC AQUACULTURE

UNIT D, 15F, E TAT FACTORY BUILDING

4 HEUNG YIP RD, WONG CHUK HANG

HONG KONG